

COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU

Departmental Quality Improvement Council Meeting

A G E N D A

August 12, 2013
9:00 – 11:00 a.m.
550 S. Vermont Ave., 2nd Floor Conference Room
Los Angeles, CA 90020

Timothy Beyer, Ph.D. Chair

Carol Eisen, M.D., Co-Chair

I	9:00 - 9:05	Introductions & Review of Minutes	QIC Members
II	9:05 – 9:30	SA QIC Reports & Countywide Children's QIC Report	SA QIC Chairs/ Co-Chairs
III	9:30 – 9:35	Cultural Competency Committee Report	S. Chang- Ptasinski
IV	9:35 – 9:40	Clinical Quality Improvement ➤ OMD Report	C. Eisen
V	9:40 – 9:45	PRO	M. Hernandez
VI	9:45 – 9:50	Test Calls Review	M. Crosby
VII	9:50 – 9:55	EQRO Draft Report	T. Beyer
VIII	9:55– 10:00	Break	
IX	10:00 – 11:00	MHSIP Survey Training	T. Beyer V. Joshi M. Crosby
	Announcements:	State Review Protocol Training September 12 th in San Bernardino 11:30 am – 1:30 pm.	T. Beyer

Next Meeting

September 9, 2013
9:00 – 10:30 a.m.
550 S. Vermont Ave.
9th Floor Conference Room
Los Angeles, CA 90020

**COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH
QUALITY IMPROVEMENT COUNCIL (QIC) Minutes**

Type of Meeting	Departmental Quality Improvement Council	Date	August 12, 2013	
Place	550 S. Vermont Ave., 2 nd Floor	Start Time:	9:00 a.m.	
Chairperson	Timothy Beyer, Ph.D.	End Time:	10:00 a.m.	
Co-Chair Person	Carol Eisen, M.D.			
Members Present	Agnieszka Medina; Alan Lert; Alejandra Gomez; Alyssa Bray; Anahid Assatourian; Bertrand Levesque; Cristina Nolf; Debi Berzon-Leitelt; Doris Benosa; Elizabeth Owens; Fang Xie; Greg Tchakmakjian; Ian Stolberg; Janine Quintero; Jessica Wilkins; Kimber Salvaggio; Kumar Menon; Leah Carroll; Leticia Ximenez; Lisa Harvey; Lupe Ayala; Maria Gonzalez; Martin Hernandez; Mary Crosby; Megha Reddy; Michael Tredinnick; Michele Munde; Michelle Rittel; Misty Aronoff; Monika Johnson; Rhiannon De Carlo; Ruth Manderman; Sandra Chang-Ptasinski; Staci Atkins; Timothy Beyer; Trudy Washington; Vandana Joshi.			
Excused/Absent Members	Angela Kahn; Ann Lee; Barbara Paradise; Carol Eisen; Emilia Ramos; Kari Thompson; Lisha Singleton; Mary Ann O'Donnell			
Agenda Item & Presenter	Discussion and Findings		Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
Call to Order & Introductions	The meeting was called to order at 9:00 a.m.		Introductions were made.	Tim Beyer
Review of Minutes	The June minutes were reviewed.		Minutes were reviewed and approved.	QIC Membership

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
SA QIC Liaison Reports	SA 1: Mary Crosby from PSB-QID presented on the annual Test Call Project. Patient Rights information was discussed as well.	Next meeting: September 3, 2013. State Performance Outcomes Survey training to be held August 20, 2013.	D. Berzon-Leitelt
	SA 2 Adult: Dark in July.	Next meeting: August 15, 2013. State Performance Outcomes Survey training to be held at the next meeting.	K. Salvaggio
	SA 2 Children: No report.		M. Rittel
	SA 3: Dark in July.	Next meeting: August 21, 2013. State Performance Outcomes Survey training to be held at next meeting.	B. Levesque
	SA 4: Dark in July.	Next meeting: August 20, 2013. Dr. Beyer will be presenting on the State Performance Outcomes Survey training to be held at the next meeting.	A. Bray
	SA 5: Information from previous Dept. QIC meeting was disseminated. SA QIC members were reminded about the test call project.	Next meeting: August 13, 2013. State Performance Outcomes Survey training to be held at the next meeting.	M. Johnson
	SA 6: Dark in July.	Next meeting: August 22, 2013.	S. Atkins
	SA 7: SA QIC members discussed the Columbia Suicide Severity Rating Scale (C-SSRS) that was distributed by Mary Ann O'Donnell from the OMD. SA QIC members were encouraged to participate in the Cultural Competency Committee meeting.	Next meeting: August 13, 2013. State Performance Outcomes Survey training to be held at the next meeting.	L. Ayala

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
SA QIC Liaison Reports	SA 8: Information from previous Dept. QIC meeting was disseminated. Four agencies shared information about special projects they have started. Test calls were discussed. NOA's Assessment Form from Patient Rights was also discussed. Dr. Tredinnick will send an email to Julie Valdez regarding interpretation on dialogue language.	State Performance Outcomes survey training to be held on August 21. Next meeting September 18, 2013.	M. Aronoff
Countywide Children's	Dr. Joshi presented on the EPSDT PIP data to contract providers. The EPSDT tracking report is posted on the EFT folder for contract providers. Providers have access by legal entity number. For Directly Operated, data is posted on the LACDMH Share Point intranet site.	Next meeting: November 14, 2013. QI Chairs /Co-Chairs to email Mary Crosby, of the PSB-QID the contact name for Directly Operated clinicians/supervisors for access to the Share Point intranet site.	V. Joshi
Cultural Competency Committee	Meetings continue on the 2 nd Wednesday of every month. The California Reducing Disparities Project (CRDP) is putting a panel presentation on "Rites of Passage in Adolescence and Childhood." Presentation is scheduled on 9/24/13, at 9:00 – 11:00 am. Dr. Ximenez announced that Cultural Competency shares an article once a month in the eNews column. Dr. Shaner presented in the last Cultural Competency Committee meeting on Spirituality, and in August Dr. Paul Arns will present on cultural data that is going to be collected in the IBHIS. Dr. Southard will be presenting on September 11, sharing views and mission regarding cultural competency.	Next meeting: August 14, 2013. 550 10 th Fl. Conf. Rm. at 1:30 – 3:30 pm. All SA QIC members are encouraged to participate in the Cultural Competency Committee meeting.	S. Chang-Ptasinski L. Ximenez
Clinical Issues OMD	The Columbia Suicide Severity Rating Scale, (C-SSRS) is currently being assessed to determine if it can be adopted to our system and integrated into IBHIS.	The C-SSRS in IBHIS would be part of the standard initial assessment process.	D. Benosa

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
Patient Rights Office	Mr. Hernandez distributed an updated copy of the NOA Assessment form. The Notice of Action (NOA) - A is on the LACDMH website in English and Spanish. Form reflects a change at the bottom of the page, front and back.	Forms should be made available at every clinic.	M. Hernandez
Test Calls Project	Most of the SA volunteers have completed the Test Calls Project for 2013. Deadline for turning in the forms to Mary is by August 30.	Forms are due by the end of August to Mary Crosby PSB-QID. Any Questions should be directed to Mary Crosby at (213) 251-6736.	M. Crosby
EQRO Draft Report	The Final CAEQRO Report was received last Friday	Final report is posted on the CAEQRO website.	T. Beyer
MHSIP Survey Training	MHSIP Survey Trainings are being held today for the Countywide QIC and one in each SA.	Please make sure the selected providers are aware of the various trainings.	T. Beyer
Announcements:	State protocol training will be held September 12, in San Bernardino from 11:30 am to 1:30 pm.	More information to be send by Dr. Joshi. If you are interested in participating in the training, please email Dr. Beyer at tbeyer@dmh.lacounty.gov	V. Joshi T. Beyer
Handouts	➤ Performance Outcomes Survey Power Point Presentation		
Next Meeting	September 9, 2013		

Respectfully Submitted,

Timothy Beyer, Ph.D.